

West Northamptonshire Council – Report Rough Sleeping

StreetLink is a convenient, simple to use service that enables the public to alert Local Authorities about people sleeping rough in their area through the website. This dedicated site for Local Authorities & Outreach Services has been designed for homelessness professionals to help them manage StreetLink referrals for their area. It means we will be able to view all StreetLink alerts for our area, provide feedback to both StreetLink AND members of the public with outcomes for each alert received.

The StreetLink website can be found at the following web address **thestreetlink.org.uk**

It simply requires information regarding the location and time of sighting as well as a description of the person you are reporting.



Welcome to StreetLink

Connecting people sleeping rough to local services

I've seen someone sleeping rough and want to connect them with support services

[Help someone sleeping rough](#)

I'm sleeping rough and want to find out about local support services

[Get help for yourself](#)

Helpful information includes clothing description, physical description, rough age, location, time, and any distinctive features that might help identify the individual (Glasses, stand out clothing, tattoos, scars etc). The more information added to a report the easier it is for us to identify and/or locate potential rough sleepers.

It also helps us identify people known to our service and filter out those who are known to beg rather than sleep rough. All Streetlink reports come directly to our group outreach inbox so we typically pick them up within 24 hours of them arriving and can facilitate attendance usually within the next 24-hour period. (excluding Sundays). The Street Outreach team can also be reached directly at the email address below:

OutreachTeam.NBC@westnorthants.gov.uk

We cover a range of shifts including early mornings and late nights, and we also work Saturday mornings. The team work closely with a number of charities and additional agencies which enables us to facilitate support quickly and robustly.